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## ROLLAND C. TOENGES

OCCUPATION: **ARBITRATOR**

ADDRESS: 505 Blake Road South  
Edina, MN 55343-8554

TELEPHONE/FAX Business: (952) 938-6200 Fax: (952) 933-4058

E-MAIL [rptoenges@aol.com](mailto:rptoenges@aol.com) or [rptoenges@comcast.net](mailto:rptoenges@comcast.net)

WEB SITE <http://homepage.mac.com/rptoenges/arbitrator>

ARBITRATION  
EXPERIENCE: Member of Bureau of Mediation Services and Federal Mediation and Conciliation Services and American Arbitration Association Arbitrator Rosters. Arbitrated hundreds of grievance disputes, interest disputes, discipline and veterans preference appeals, 2001 to present. Over 30 years experience as an advocate preparing and presenting grievance and interest cases.

LABOR RELATIONS-  
HUMAN RESOURCES  
EXPERIENCE: Over 30 years experience including collective bargaining, contract administration, dispute resolution, employee benefit programs, compensation systems, classification systems, employee development, information systems and labor market analysis.

PREVIOUS  
EMPLOYMENT: Director of Labor Relations, Hennepin County 1972 – 2000  
Human Resources Manager, Hennepin County 1964 – 1972  
Employment Relations Rep., MN Dept. of Labor 1959 – 1964  
Personnel Specialist, U.S. Army 1957 – 1959  
Union Building Tradesman, Wefald Construction 1951 – 1957

PROFESSIONAL  
RECOGNITION: “Award of Excellence”, National Public Employer Lab. Rel. Assn.  
“Outstanding Contributor”, MN Public Employer Lab. Rel. Assn.  
“Distinguished Service”, MN Public Employer Lab. Rel. Assn.  
“Outstanding Employee”, Hennepin County Board of Comm.  
“Labor Management Relations Award”, AFSCME, Local 34

PER DIEM FEE: \$1000.00

CANCELLATION: Full per Diem fee if less than 21 days prior to scheduled hearing date. Cancellation fee not assessed if hearing is rescheduled and conducted at a later date.

DATED: May 9, 2016

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